

# Besgrade Products Sdn. Bhd.

Batu 10, Jalan POKok Sena,  
Mukim Jabi, 06400 Alor Setar,  
Kedah, Darul Aman, Malaysia

Total Customer  
Satisfaction Through

Excellent Customer Service, Quality Product , Delivery and Forest Conservation

Besgrade Products SDN.BHD is always committed and strives to:-

- Ensure quality and continuous improvements at all stages of manufacturing process.
- Act immediately and efficiency in all matters relating to customer satisfaction.
- Remember that the next process is the customer and every product that is produced fulfils customer satisfaction.
- Supply our products with attractive quality and on time delivery.
- Be creative, discipline, corporative and safety at the workplace.
- Forest conservation through promoting and encouraging sustainable forest management as well as to provide an assurance to buyers that the timber products they buy come from sustainably managed forests.

The quality policy is disseminated, understood and communicated to all levels of the organisation.



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(PEK ENG CHEE)  
Managing Director  
Date: 01<sup>st</sup> Jun 2006

